Welcome to Langhorst Family Dentistry! We look forward to meeting you! Before you come in, we thought you might appreciate knowing what to expect while at our office.

We believe that achieving and maintaining healthy teeth and gums takes a team effort involving you, the patient, along with the dentist and dental team. We believe in patient education and preventive dentistry following the current standard of care. We believe in ethics and a compassionate, caring dental home.

It is important to us that you are well informed about your oral health and that we also have the opportunity to gather as much information as necessary to make an accurate diagnosis. Please plan on being in our office for approximately 2 hours for your initial comprehensive examination and professional cleaning with Dr. Langhorst.

On your first visit, we will discuss how to properly care for your teeth and gums. We will provide you with an initial examination that includes a thorough review of your medical and dental history, any necessary x-rays, an oral cancer screening, and a complete evaluation of your teeth and gums.

To give you the best care possible, we utilize up-to-date technology including intra-oral cameras and digital x-rays. Following recommended standards of dental care, it is our policy to take diagnostic x-rays annually and we will complete them at your first visit unless current x-rays are received. If you have current x-rays available from another office, we request that you arrange to have them sent to us prior to your first visit by mailing the <u>enclosed Records Release form</u> to your previous dentist. Most insurance contracts have limitations on how often x-rays may be taken, so please verify your eligibility with your insurance company.

Using the results from your exam and x-rays, we will determine a treatment plan explaining any dental procedures that may be necessary to restore your dental health. We will provide you with an estimation of your out-of-pocket costs if you choose to invest in your dental health. If you have insurance, we ask that you pay your estimated portion on the day of treatment. If you do not have insurance, we ask that you pay for all services in full. Please refer to the <u>enclosed Financial Policy</u> for complete details on payment expectations.

Please return the enclosed paperwork to our office <u>at least 2 weeks prior</u> to your appointment. Please do not hesitate to contact us with any questions you may have.

We believe in treating our patients as if they were a part of our immediate family. Thank you for choosing us to serve you and your family!

We welcome you to our practice and look forward to meeting you soon!